

No “message” box to enter a posting in a Blackboard Discussion Forum Internet Explorer 7 Work-around.

Symptom: Internet Explorer 7 users do not get a text area in the “message” section of entering a discussion post in Blackboard.

Cause: There is a known compatibility issue between Internet Explorer 7 and Blackboard.

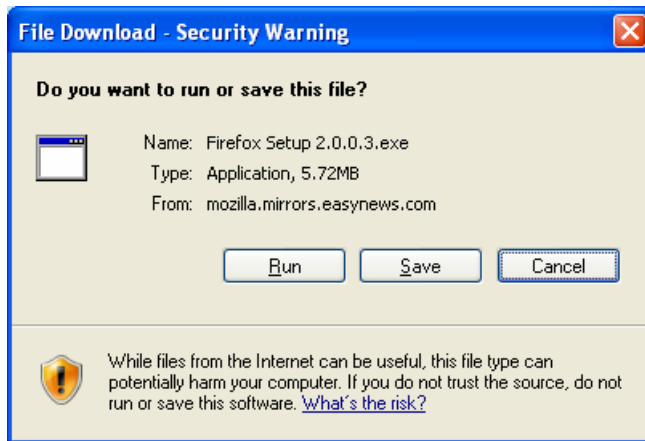
Fix: Using an alternative web browser such as Mozilla Firefox resolves this issue.

To download Firefox:

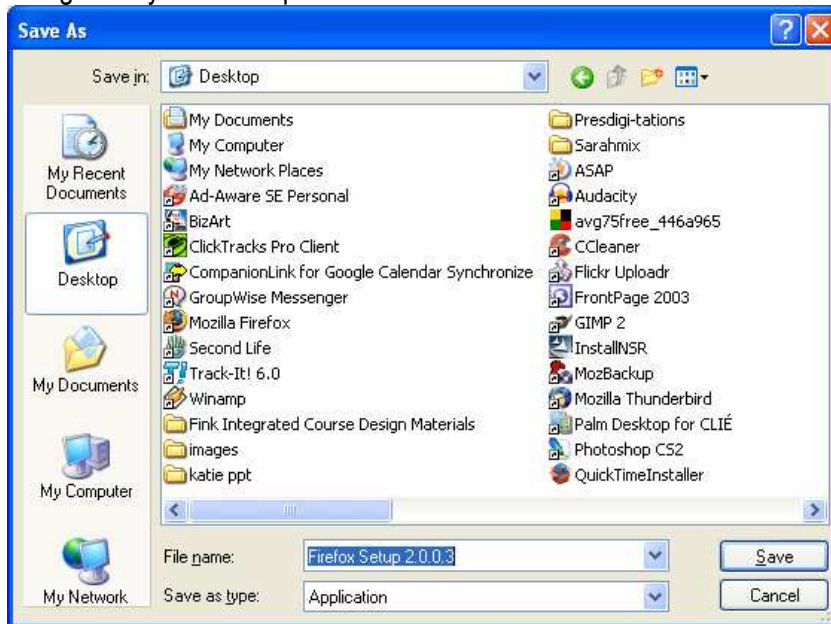
1. Go to www.mozilla.com
2. Click the “Download Firefox” link



3. Click “Save”



4. Navigate to your desktop

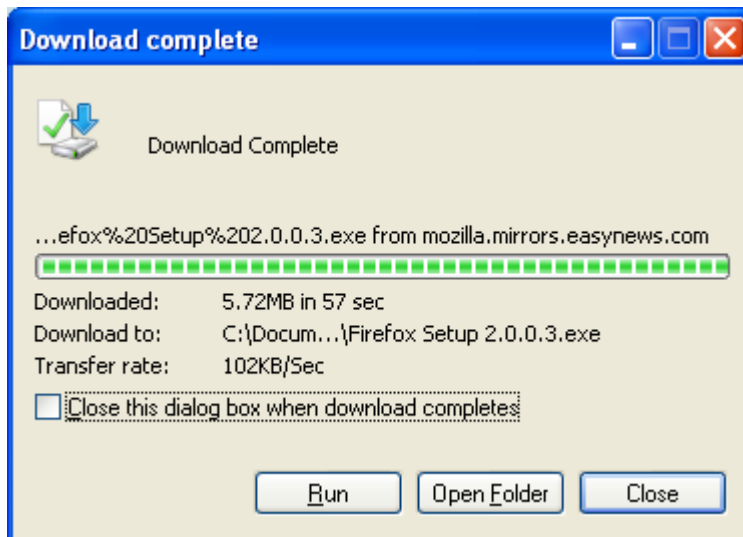


5. Click "Save"

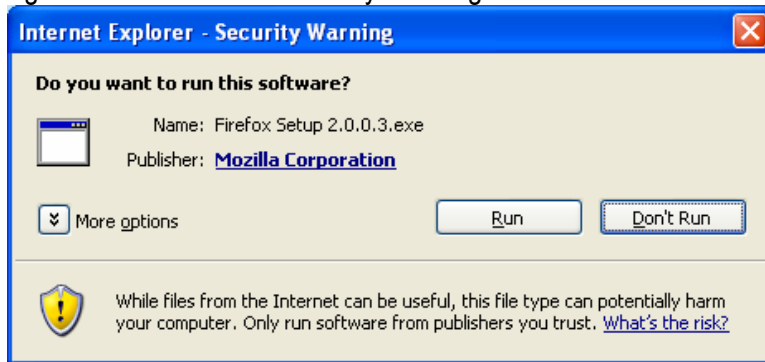
6. Wait for download to finish

(Note: File will take longer to download on dial-up connections)

7. Click "Run"



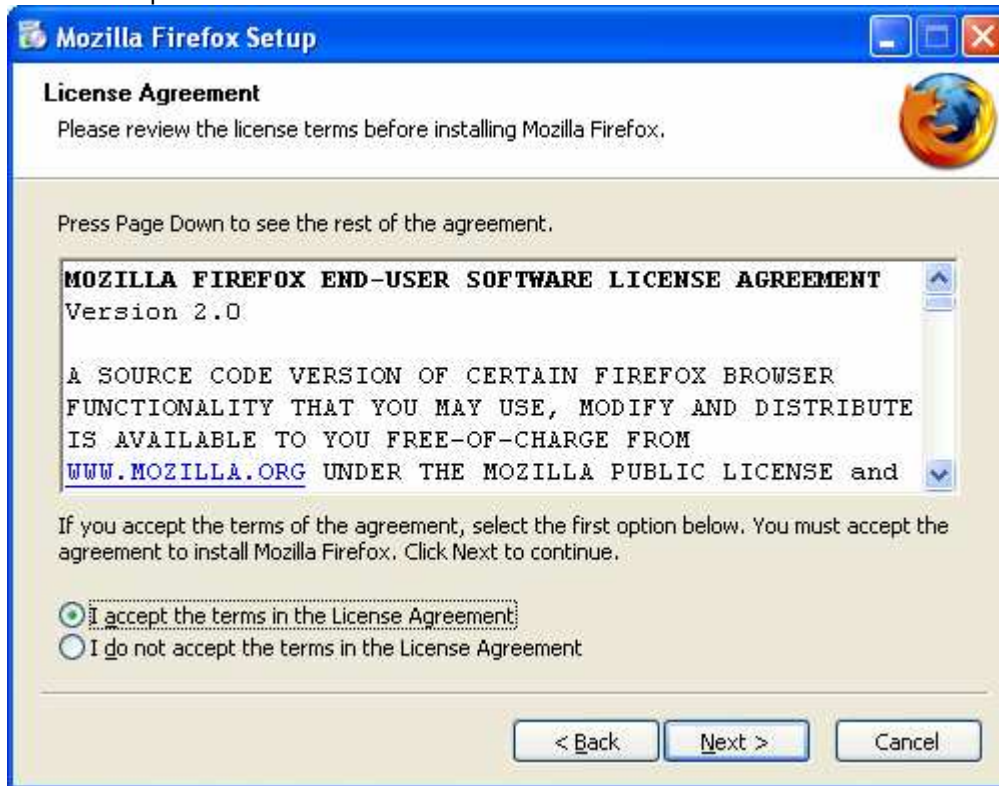
8. Again click “run” on the Security Warning box



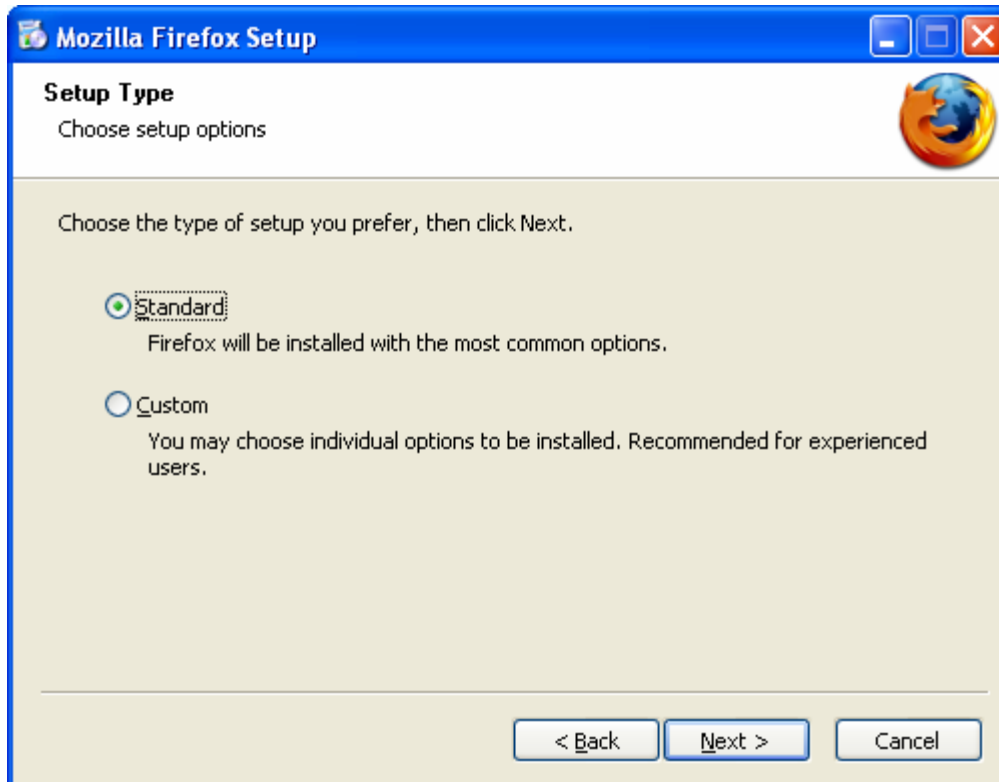
9. Click “Next”



10. Click "I accept the terms..."



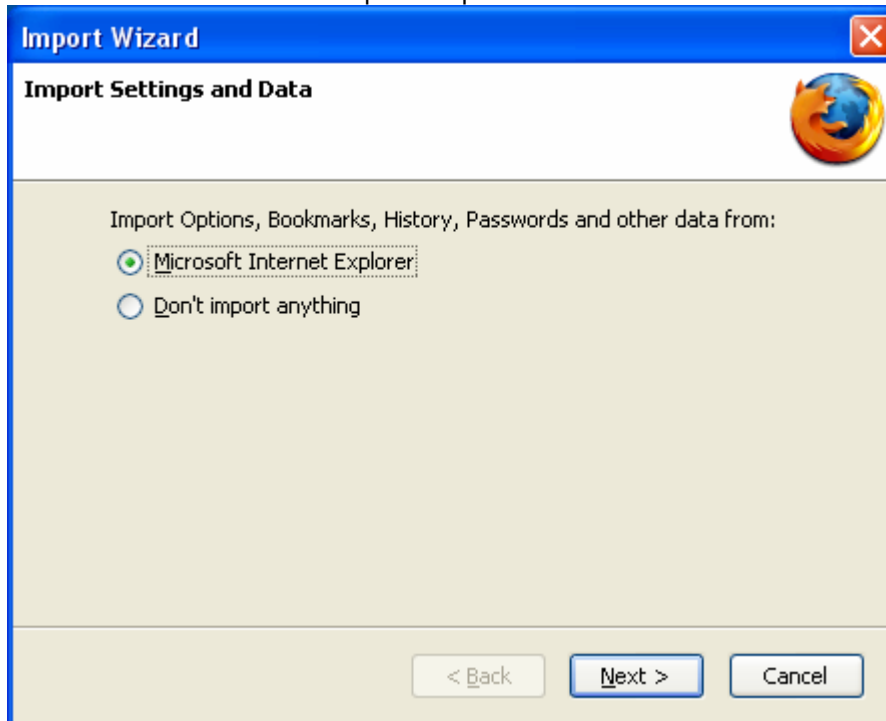
11. Click "Next"
12. Click "Next"



13. Click "Finish"
(Note: this will launch Firefox for the first time and the Import Settings screen will appear.)

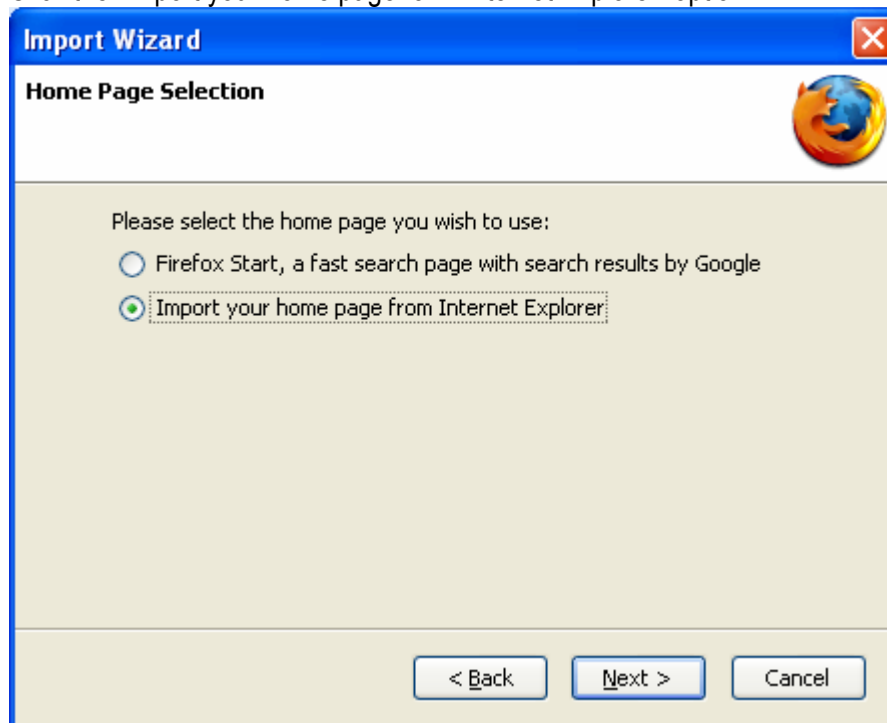


14. Click the "Microsoft Internet Explorer" option



15. Click "Next"

16. Click the "Import your home page form Internet Explorer" option.

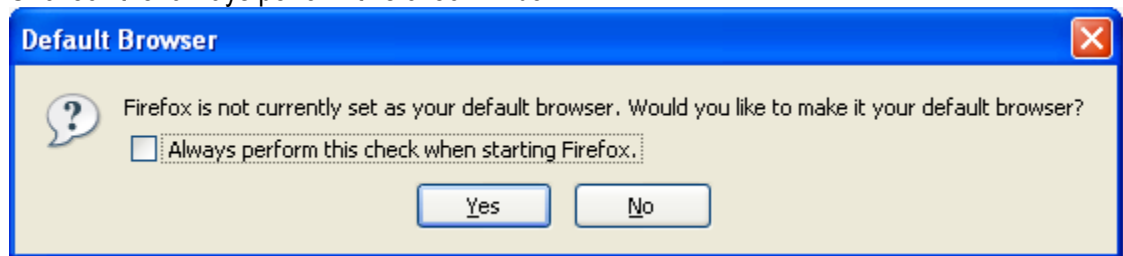


17. Click "Next"

18. Click "Finish"



19. Uncheck the “always perform this check...” box



20. Click “yes”

Additional Resources:

Getting Started with Firefox

<http://en-us.www.mozilla.com/en-US/firefox/central/>

Making the Switch from Internet Explorer to Firefox:

<http://www.mozilla.com/en-US/firefox/switch.html>