3357:13-04-20 Treatment of Consumers (Executive Limitations)

With respect to interactions with consumers or those applying to be consumers, the CEO will not cause or allow conditions, procedures, or decisions that are unsafe, undignified, unfair or unnecessarily intrusive.

Effective: August 25, 2010
Next Review: September 1, 2027
Review Dates: 8/25/10, 7/30/11, 9/26/12, 9/25/13, 10/29/14, 9/23/15, 9/21/16, 9/20/17, 10/26/18, 9/25/19, 9/23/20, 9/22/21, 9/28/22, 9/27/23