

Tips For Viewing Blackboard Videos

All videos in Blackboard are in Windows Media Video (WMV) format.

Windows Users

Microsoft's Windows Media Player is found on any Windows PC and can play WMV files. When you click the ".wmv" file link in Blackboard, Windows Media Player should start and attempt to play the file. Typically, after a minute or so, the file will begin to play. However, if this is not the case, here are some steps to take:

A "Security Warning" box comes up when I try to play the video...

If a screen similar to the one at right comes up, simply click the "Yes" button. Windows Media Player is attempting to download a piece of software to play your WMV file.



I only hear the audio, no video...

Windows Media Player may not be set to the right Internet Connection Speed. To fix this:

1. In Windows Media Player, On the **Tools** menu, click **Options**, and then click the **Performance** tab.
2. In the **Connection speed** area, click **Choose connection speed**, and then select the appropriate connection speed.

Nothing happens after 5-10 minutes/The other tips did not work...

You may need to update to the latest version of Windows Media Player. The latest version can always be found at: www.microsoft.com/windows/windowsmedia/ (look for a "Download now!" link)

Further Windows Media Player Troubleshooting Help:

www.microsoft.com/windows/windowsmedia/mp10/troubleshooting.aspx

Mac Users:

Windows Media Player 9 for Mac OS X is a free download available at: www.microsoft.com/windows/windowsmedia/software/Macintosh/osx/default.aspx

Linux Users:

Mplayer can play Wmv files and is available for free download at: www.mplayerhq.hu